

# SAFETY NOTICE

**GSK Consumer Healthcare Requests that Consumers Check Bottles for Holes in Five Excedrin Brands (Potential Failure to Meet Child Resistant Packaging Requirement)**



**HAZARD:** If the bottle has a hole in the bottom that is large enough, children could access and swallow the contents, posing a potential safety risk.

**PRODUCT:** Certain lots of Excedrin Migraine Caplets, Excedrin Migraine Geltabs, Excedrin Extra Strength Caplets, Excedrin PM Headache Caplets, and Excedrin Tension Headache Caplets in large-sized bottles (50 count & above).

Please visit [www.excedrin.com](http://www.excedrin.com) for a list of impacted lot #'s and additional information. Products currently available in stores are not impacted by this notice.

**REMEDY:** Consumers should examine their plastic bottles for holes, especially near the bottom. If such a condition is found, please contact GSK Consumer Healthcare:

**1-800-468-7746**

**Monday – Friday, 8:00am – 6:00pm EST**

**This safety notice is being issued in cooperation with the US Consumer Product Safety Commission (CPSC).**

Post Until April 23, 2021



Information for Excedrin® Migraine Caplets/Geltabs (NDA-20-802),  
Excedrin® Extra Strength Caplets, Excedrin® PM Headache Caplets, and Excedrin® Tension  
Headache Caplets

February 1, 2021

GSK Consumer Healthcare  
Centro Internacional de Mercadeo  
Tower II Suite 800  
Guaynabo, PR 00968

Dear GSK Customer,

This letter is a follow up to the Voluntary Stop Sale Notice that GSK Consumer Healthcare Holdings (US) LLC ("GSK Consumer Healthcare") issued on **October 7, 2020.**

In accordance with CPSC requirements, GSK Consumer Healthcare is requesting that retailers place the attached retail poster online and in store to inform consumers of this issue.

As is customary, the U.S Consumer Product Safety Commission (CPSC) and GSK Consumer Healthcare issued a public statement. Both the public statement and the retail posters ask consumers to check each bottle of Excedrin that they have purchased (prior to October 7th) and, if the bottle contains a hole, to contact us.

Your assistance is appreciated and necessary to ensure this poster is placed as requested as soon as possible. GSK Consumer Healthcare is committed to providing the highest quality products to our customers. We regret any inconvenience this notice may cause and appreciate your cooperation. If you have any questions, please contact our GSK Customer Service team at 1-877-227-3421 for event number 134EX20.

Regards,

A handwritten signature in black ink that reads "Mayra Martínez". The signature is stylized and written in cursive.

Mayra Martínez  
Sales Manager  
GlaxoSmithKline Consumer Healthcare